

FULL CONFERENCE SCHEDULE

Thursday, November 6, 2003

- 12 Noon-12:30pm Registration (lite lunch sponsored by Cardinal Health)
- 12:30pm-12:45pm Welcoming Remarks—Tish Buroker, Chapter President
- 12:45pm-2:30pm Keynote Address by Dave Glenn
"50 Ways To Be A Better Lover (Of Life)"
How to motivate yourself and others
Sponsored by the Susan Tarantino Moesch Fund
- 2:30pm-2:45pm *Vendor Presentation by Ortho Clinical Diagnostics*
- 2:45pm-3:00pm Break
- 3:00pm-4:00pm **Tools for Improving Quality: Up, Down and Sideways**
Session I: Overview of Process Improvement Utilizing A3 and Value Stream Mapping based on principles of the Toyota Production System
JoD Fontenot, MS, MT(ASCP) & Cindy Manning, MT(ASCP), RN
Sponsored by ARUP Laboratories
- 4:00pm-4:15pm *Vendor Presentation by Beckman Coulter*
- 4:15pm-5:15pm **Video Presentation, "The Joy of Stress"** by Loretta LaRoche
- 5:15pm-6:00pm Chapter Board Meeting
- 7:00pm-9:00pm Group Dinner, The Musical Cowboy

Friday, November 7, 2003

- 7:00am-8:00am Breakfast (Buffet Style)
- 8:00am-8:30am *Vendor Presentation by Dade Behring*
- 8:30am-10:00am **Session II: Workshop using A3 and Value Stream Mapping (Toyota Production System Principles)**
Sponsored by ARUP Laboratories
- 10:00am-10:15am Break
- 10:15am-12:30pm **"Enhancing Professional Relationships Through Behavior Modification"**
Cherie V. Petersen
Sponsored by ARUP Laboratories
- 12:30pm Conclusion of meeting



Dave Glenn is the Practice Manager/CEO of the Pathology Services, P.C. Reference Laboratories in North Platte, NE.

He is also a consultant serving 20 hospitals and over 50 clinics in Nebraska, Kansas, and Colorado. He is a pilot and flies to many of these facilities.

Dave is the Clinical Coordinator of the Medical Laboratory Technician program at North Platte Community College.

Dave writes columns for ASCP's FOCUS and Advance for Medical Laboratory Professionals. He is a contributing author of three management books and has published numerous articles about personnel enrichment and management.



Utah Chapter CLMA Fall Conference

Dear Utah Chapter CLMA Member,

We would like to invite you to the Annual Fall Conference just outside beautiful Zion's National Park, which will be held November 6-7, 2003.

This year's keynote speaker is David Glenn. Mr. Glenn a renowned presenter with years of experience in laboratory management and presenting to laboratory and healthcare conferences, government groups, universities, and civic organizations.

Please register early. The number of rooms we have reserved are limited and registration at the door will be an extra \$25.

See you at the conference.

Yours,

Tish Buroker & the CLMA Board





REGISTRATION

Fill out the form to the right and return it with payment to:

LabCorp
c/o CLMA
Tish Buroker
5199 So. Green Street
Murray, Utah 84123

Please note that registration at the conference will be an additional \$25.

LODGING

Rooms at the Zion Park Inn are available for Wednesday and Thursday evening at a special conference rate. But space is limited. Call soon to make your reservations. There are also a very limited number of reservations for Friday and Saturday nights for those interested in spending the weekend. Zion Park Inn Web site www.zionparkinn.com. Phone: (800) 934 7275.

MORE INFORMATION

See the Utah Chapter CLMA website for up to the minute information related to the Fall Conference. www.utahclma.org.



Registration Form

Name _____

Title _____

Company _____

Address _____

City _____ State _____ Zip _____

E-mail _____

Telephone (_____) _____ Please Circle Day / Evening

Please Select

- CLMA Member \$75
- Non-Member \$100
- Additional Meals for a Companion \$28
(Includes Thursday dinner only)

PLEASE NOTE
Registration at the door will be an additional \$25.

Make checks payable to

Utah CLMA

Questions? Contact Tish Buroker at 801-288-4308 or e-mail buroket@labcorp.com