

Utah Chapter Newsletter



Http://www.utahclma.org/

Volume XV, Summer/Fall Issue

Calendar of Events

- CLMA Fall Meeting, November 2-3, Zion
- CLMA National Meeting, March 24-27, Houston, TX 
- ASCLS/CLMA Spring Seminar, March 29-30, Ogden 
- National Medical Laboratory *Professionals* Week, April 22-28
- Power Dinner (April 27 @ 1800, ARUP) *Risk Management*
- Summer Social, August, Colonial House, Salt Lake

Mission: The Utah Chapter of the Clinical Laboratory Association is a professional association dedicated to excellence in laboratory services; enhancing professional managerial and leadership skills; prompting efficient, productive and high quality operations; and to advocating on behalf of quality patient care and the membership.

Vision: The Utah Chapter of the Clinical Management Association will be the intermountain area leader and catalyst in achieving excellence in healthcare management and quality laboratory service as a positive force for a healthier America.

Message from our President

Hello to all Utah Chapter CLMA members!

The Summer Social (August 16) denotes the change for me from President-elect to President. I am looking forward to working with the membership and the other Chapter Officers and Board members to make this a fruitful year for the Utah Chapter of CLMA! Our focus, I think, should be to continue the positive relationship with ASCLS fostered so artfully by our, soon to be, Past-President, Cecelia Wright! We all want to create a professional relationship that will help to strengthen our standing in the professional community and and I think this has been and should continue to be a major step in that direction.

I want to support member continuing education, information sharing and opportunities for networking with others in the health care community. We will continue offering meaningful and professional presentations at Power Breakfasts throughout the year and, of course, the

Annual Fall Meeting in Springdale at the threshold of beautiful Zion National Park!

I ask you to make a special, personal commitment this year to support YOUR professional organization by working to give input to the Officers and Board members regarding your vision of our role(s), suggestions for educational opportunities, ways of fostering positive relationships with others in the health care community and in boosting recruitment of new members.

I thank you most sincerely for the opportunity to serve you as President of the Utah Chapter of CLMA for 2006-2007!

Sincerely,
Bruce Gardner, President
Utah Chapter CLMA

Sign for a 60-Day Free Membership

Sign up for a 60-Day Free Membership
Get a taste of why thousands of laboratory professionals rely on CLMA as a true career resource.

Your free membership includes:

- CLMA Email Alerts
- Vantage Point e-newsletter
- Access to Mastermind: CLMA's knowledge center

- Updates on all education programs.

Please note:

Once your free membership expires, you are not eligible to sign up for another free membership.

Customers who sign up for a free membership are not eligible for discounted member pricing for CLMA products, programs, or service

2006-2007 Board of Directors

President Bruce Gardner	President Elect Ana Hooker	Secretary (2008) Dov Siporin	Treasurer (2007) Susan Wade	Past President Cecelia Wright
Board Member (2007) Rob Bright	Board Member (2008) Susan Garr	Board Member (2007) Danielle Laursen	Board Member (2008) Ann Spjut	

Board of Directors Meetings Held Quarterly in the Lab Corp Conference Room at 5199 S. Green Street, Murray, Utah, from 1400–1600 on the following Fridays:

November 2, 2006 (held at the fall meeting)

February 2, 2007

May 4, 2007

August 3, 2007

November 1, 2007 (held at the fall meeting)

Need a Resource—Try CLMA's MasterMind

MasterMind is CLMA's portal to the future of the laboratory industry. Within this venue, you'll have the ability to learn, share, and communicate with your colleagues from across the globe. Poke around MasterMind and discover trails to information that you never knew existed.

Message Forums: We want our members to be able to talk to each other, asking and answering questions that will improve their performance in the workplace and in their life. Having trouble with a problem employee? Curious to see how those new Medicare regulations are going to affect your laboratory? Just need a place to vent?

Archive Search: Our robust search engine includes all articles printed in *Clinical Leadership & Management Review*, *Vantage Point* and *CLMA Email Alerts* since 2000, as well as searchable FAQs. It also allows you to submit a question to us for general information.

CLMR: *Clinical Leadership & Management Review*, our peer-reviewed journal, is in its 19th year of publication and remains one of the most respected in the industry. As each issue is completed, the current table of contents and links to all of articles and columns will be available here.

Vantage Point: A member-driven publication, *Vantage Point* takes a look at who is doing what in the laboratory field, as well as highlighting some of the issues most pertinent to your job. Each month, the latest issue and links to all of the articles and columns will be available here.

Key Issues FAQs: Updated on a regular basis, this list contains answers to some common broad-based questions we get from our members.

Medicare FAQs: Our experts have taken your questions, done substantial research, contacted the movers and shakers in Washington, and come up with the answers.

Critical Values: The compilation of a facility's critical values is often a collaborative effort between the pathology department and the laboratory. We have collected critical value test lists from a handful of facilities around the United States as a resource for our members.

Employee Performance Reviews: Having trouble deciding how to evaluate your employees or just want to update your review forms? Take a look around to see what kinds of questions your colleagues are evaluating their staff's performance on.

Employee Competency Tests: Measuring employee competence can be a valuable tool in determining the course of a technologist or technician's development, but figuring out the right sorts of questions to ask can be a time-consuming task.

Interview Questions: Figuring out the right questions to ask job candidates to ensure that you are able to get a complete picture of their skills and personalities isn't something any manager learns overnight. CLMA members have submitted a variety of questions and scenarios they typically use in interviewing situations to help you prepare to conduct your next job interview.

Staffing Management Series: It's a constant battle to attract and keep valuable employees in the laboratory. In this ongoing series, we've gathered the articles printed in our publications that are most relevant to the staffing crisis for your perusal and shows you how to put the latest technological advances to work in your laboratory.

And much more.....



Meet the Board Members

Robert (Rob) L. Bright

I graduated from Weber State University in 1981 with a B.S. in Medical Technologist with a minor in Chemistry. I originally started working as an MLT in 1980 at Davis Hospital and Medical Center. I enjoyed working in the smaller lab setting because I was able to have closer involvement with the physicians and patients. I remained as a Generalist on Graveyard shift for 17 years because I enjoyed the closer relationship that I had with the customer whether it be the doctor, nurse or the patient themselves. After a bout with endocarditis which ended in Open Heart Surgery for an Aortic valve replacement at the age of 41, I found myself needing to head in a different direction and get away from the risk involved in handling infectious specimens. I landed a job with IHC at McKay-Dee Hospital in Laboratory Quality Assurance in 1997. With government and accrediting regulations and guidelines on the increase the department grew and I was named as the Team-Lead and then Supervisor of the QA department. I enjoy working for IHC and being part of the QA movement toward "Best Practice" within the industry.

Susan Garr

Susan Garr MT (ASCP) graduated from Weber State University in 1981. She was a generalist at the Ogden Clinic for 5 years before accepting a job in the Coagulation Department at ARUP Laboratories. She has been with ARUP Laboratories for 19 years where she has had a variety of jobs, ranging from bench technologist to manager. She has been an active member of AACC and CLMA and presented numerous workshops at both.

Danielle Laursen

I graduated from Weber State University in 1981 with a degree in Clinical Laboratory Science and registered with ASCP. I worked as a laboratory generalist/ Senior Technologist from 1979 until 1996 at Brigham City Community Hospital leaving that position to become the QA/POCT Supervisor for the Laboratory and Blood Donor Services at Ogden Regional Medical Center. I train and assist all nursing personnel and physicians with Point Of Care Testing compliance, identify areas that are not performing at the level they should, perform root cause analysis, and implement changes to correct the problem, review all of the tests that fall outside the stated guidelines ensuring that the correct documentation has been completed, perform all audits for the laboratory including Medicare/Medicaid compliance and coordinate all inspections as well as corrective responses for areas that fail to meet the regulatory guidelines.

Dov Siporan

Dov Siporan has worked at ARUP Laboratories for the past 8 years in many positions, including Specimen Processing Trainer, Regulatory Affairs Coordinator, and for the last 3 years, Technical Supervisor in Specimen Processing. He holds a B.A. in English, and enjoys his work immensely. He has been a CLMA member for the past 2 years.

Ann Spjut

I currently work for Intermountain Healthcare, in the position of Manager of Anatomic Pathology. I have responsibilities for Cytology, Histology, Flow cytometry, and Electron Microscopy, and Transcription. I work with leadership teams and guidance teams to develop policies and procedures, ensure regulations are met, develop training programs and competency assessment, develop and implement CQI projects, and generally provide guidance and leadership to the laboratory staff. I have over twenty five years experience in a clinical laboratory setting, and I previously have worked as a forensic toxicologist, a research and development toxicologist, a laboratory manager for an HMO, and in various quality functions within laboratory services. My interests include motorcycles, boating, motorcycles, travel, and motorcycles, sports, grandkids, and motorcycles. I live in Salt Lake City, am single, with one daughter and three grandsons. For me personally, laughter and passion are my two key core values, and I try to find them in everything I do.

Susan Wade

I was born in Ellenville, New York in 1957. I graduated High School in 1975. I left New York in pursuit of a more fulfilling life. I moved to Denver, Colorado and attended College there for about 1 year. (I also did quite a lot of skiing and playing)! I then moved to Utah and began the Medical Technology Program at Weber State College. I graduated with my B.S. in 1981. I worked at McKay-Dee Hospital during my College years, starting out as a phlebotomist and progressing to Medical Technologist. I graduated with an MBA, emphasis in Healthcare, in 1994. I have had many challenging jobs in Laboratory Medicine throughout the past 23 years. I have worked on the bench in all areas of the laboratory, including research. My experience is extensive and varied to include, Senior Technologist in Chemistry, Blood Bank Supervisor, Hematology Supervisor, Group Manager at UHSC for ARUP, and currently Laboratory Manager at Primary Children's Medical Center. I love working in Laboratory Medicine. My enthusiastic and high energy, personality has enabled me to help motivate employees to deliver high quality performance. The direction that the Utah Chapter of CLMA is progressing is exciting. We must all encourage our supervisors and those aspiring to supervisory roles, to join and learn the skills necessary to take Laboratory Medicine to new heights. This new generation of employees has great energy and fabulous ideas, which will help make our Profession dynamite.

We Want You!

Yes, that's right! We need volunteers to help organize the power breakfasts, spring and fall meetings, and to submit information and/or write articles for our chapter newsletter. Please contact any board member if you are interested in participating (contact information can be found on our web page: www.utahclma.org).